



TOTAL SUPPLY CHAIN AND ASSET CONTROL

## 24/7 control center



The 24/7 Control center is an operating room that provides a first line support to manage acute events world- wide.



Highly skilled officers are trained to respond to various events according to a set of rules that defines the type of action required to resolve a certain event quickly and efficiently.



The set of rules includes the response time, the type of action required and the level of escalation in each stage to ensure resolving the event before the cargo is damaged.



Relevant parties (shipping company) are informed about the event but do not need to interfere, the events are resolved by the control center personnel.



The set of rules is defined together with client to answer his requirements.



**+50,000**

Trips monitored



**+500**

Million \$ in value  
cargo saved

